

# **Global Mobility Services**

#### Tailored to meet the needs of your assignees

At AGS, we understand that each assignee and each company is different. We don't offer a 'one size fits all' relocation package. We create tailor-made services and packages to meet the needs of our clients.

#### WHICH SERVICES DO WE OFFER?

- Household goods moving & storage, including transit insurance

  Destination services support, including:
  - Area orientation/ preview trip
  - Home finding assistance (accompanied or unaccompanied)
  - Lease negotiation and check-in assistance
  - Settling in assistance (including setting-up utilities, support to register with doctors, assistance to open bank account etc)
- Tenancy management
- Departure support services including:
  - Lease termination (including property cleaning and check-out services)
  - Utility cancellation

- School search support (needs analysis call, providing assignee specific school information, arranging visits, assisting with registration)
- Spousal support programmes
- Immigration services
  - Visa & work permit applications for employee and family
  - Extensions and renewals
- Temporary accommodation reservations
- Language training
- Intercultural training
- Furniture rental
- Global Mobility programme and policy consulting

Through our global network of offices and partners, we can also recommend a range of additional mobility related services. If there's something specific that your company needs, give us a call to discuss how we can help.

#### Why AGS Global Solutions?

The AGS Group has been providing international relocation and moving services solutions since 1974. With operations in 146 locations in 97 countries, including an office in every country in Africa, we have one of the largest networks in the international moving and relocation industry. Our quality processes are regularly audited to ensure that we provide the best possible service to all of our clients.

## Technology that puts you in control

IRISE is AGS Global Solutions' own, in-house mobility management software. Global mobility teams can initiate services, see the status of a move, and view full programme reporting metrics. The IRISE mobile app allows consultants to update assignment information in real time and allows assignees to access the details and status of their relocation services and receive automated updates.

#### **Accreditations**

We are committed to providing the highest standards of service delivery, demonstrated through the following certifications and industry memberships:











### **Contact Us**

To discuss how we can support your global mobility programme, please get in touch with our team in London.

